

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, SW
Room TW-A325
Washington, DC 20554

Received & Inspected

NOV 20 2012

CG Docket Nos. 03-123 and 10-51

FCC Mail Room

I am a deaf person who uses Video Relay Services (VRS) for my communication with hearing people. VRS is a communication tool I use every day.

I am writing because I am very concerned about the Federal Communication Commission's (FCC's) recent proposals to change the way VRS works. I can't imagine life without the current services I use. I don't want to see those services change!

The Americans With Disabilities Act (ADA) moved deaf people forward and opened up opportunities for us. The ADA assured deaf people (like me) that we will have access to "functionally-equivalent" communication – communication choices and services similar to those enjoyed by hearing people. To date, Video Relay Service (VRS) is the most functionally-equivalent communication service for deaf people.

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I am concerned that if the FCC's proposals go into effect, I won't have a choice in my VRS provider. I don't want my calls to be routed through a centralized database that would assign my calls to different providers. Hearing people have a choice in service providers. I want a choice.

I am concerned that if the FCC's proposals go into effect and there are rate cuts for VRS providers, the quality of my service will suffer. I'm concerned that with very limited resources, VRS providers might have to make changes that would result in longer hold times, unreliable service and less training for interpreters. Hearing people have a choice to choose quality service. I don't want VRS quality to suffer because VRS providers have no choice but to cut aspects of their service.

Please fulfill the promises of the ADA! I want functional equivalency. I want choices – in equipment, providers and quality. Please ensure that the VRS services I currently enjoy are maintained.

Sincerely,

Name: *MARGARET HUNGER*
Title: *MRS.*

Address: *9828 E. PUEBLO AVE #22, MESA, AZ 85208*

FAX Number: *480-986-4816*

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Sincerely, *Thomas Lantagne Sr*

Name: *Thomas Lantagne Sr*
Title: *VRS SAVE Please*
Address: *2184 Deeter Rd, Luzerne MI, 48636*
VP Number: *(989) 786-0710*

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Sincerely,

Name: Richard L. CARR
Title:
Address: 2550 S. ELLSWORTH RD #11 MESA, AZ 85209
VP Number: 480-347-9704

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Sincerely,

Name:

Title:

Address:

VP Number:

Bob Krimm
Mr
3700 S. Ironwood Dr #168
480-347-0513

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Sincerely, 

Name: Evelyn Ganna
Title: MS.
Address: 6242 W. Saratoga Way
VP Number: 520-413-1197

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Sincerely,

Name: *Donna Lee Noel*

Title:

Address: *13796 N. 93rd Place Scottsdale, AZ 85260*

VP Number: *480-646-3738*

No. of Pages: *1*
List ABOVE

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Sincerely,

Name: Anita Haltermann
Title: MS.
Address: 11956 E. Mapleton Rd
VP Number: 541-636-0126
Mapleton, OR 97453

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(OVER)

of cut of VRN How can we communication
like the hearing people. We need
it to communicate with family,
friend, doctor, or business.

You have to be deaf to understand!
I am sorry that you lost lots of
money but I am not involved with
that, not of us.

Thank You
Anita Salterman

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Sincerely, *Timothy J O'Reilly*

Name: *Timothy J O'Reilly*
Title: *mr*
Address: *P.O. Box 112, Jefferson, CO 80456*
VP Number: *719-359-9133*

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(Turn over)

I think VP easier Talk well than TTY alot.
I understand Talk on VP Helpful. + Best.

TJOR

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Sincerely,

Gloria S. Johnson

Name:

Title: Retired

Address: 5706 E. Des Moines St.

VP Number:

480-305-0291

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(over)-

Very concerned about 9/11 if stop VRSCA

Please Reconsider not to stop VRSCA
Which is mostly needed for us deaf -
Want to be equal like hearing people.
Not fair not to stop hearing rights
We are very ~~innocent~~ + normal like hearing
people - except can't hear - Can't help it!

~~over~~

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Sincerely,

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Name: Ann Mackle (Ann Mackle)
Title:
Address: 4828 E. Hannibal Circle, Mesa, AZ 85205
VP Number: 480-347-0388

Please don't cut Deaf's needs
& ~~rights~~ also what about 911
services - we need it so bad,
we depend on VRS for help a
lot then you shut us out.

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Name: *Maureen Lantagne*
Title: *VRS Save Please*
Address: *2184 Dexter Rd. P.O. Box 55, Luzerne, Michigan 48636*
VP Number: *989-786-0710*

(over)

What about 911 Service? and it's very ~~important~~ important
to me, as no Joke.

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Name: *Richard Schulte*
Title:
Address: *32152 Kelly Rd. Roseville, Michigan 48066*
VP Number: *586-447-7922*

*What about 911 Service and
very important for me.*

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Sincerely,

Name: *ROSEMARIE PRINCE*
Title: *MRS*
Address: *2428 E APACHE BLVD - #310 APT*
VP Number: *480-525-8786*

*What about 911 service
+ very important for
me.*

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Sincerely, *Robert Javens*

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Name: *ROBERT JAVENS*

Title:

Address: *2428 E. APACHE BLVD. TEMPE ARIZONE 85181 APT. 104*

VP Number:

480-646-3743

(OVER)

5. I need help for 911 in case of Emergency.

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Please fulfill the promises of the ADA! I want functional equivalency. I want choices – in equipment, providers and quality. Please ensure that the VRS services I currently enjoy are maintained.

Sincerely,

No. of Copies rec'd _____
List ABCDE _____

Name: *Marian Briggs*
Title: *Retired*
Address: *4500 S Colleton St Gilbert AZ 82997*
VP Number: *480 525 8656*

Turn over

Please Cooperate with deaf people - We all deserve a normal life like hearing people.

We would feel lost without V.P. V.P. is very important to us and we can communicate with doctors, etc. And we can keep in touch with friends on V.P. V.P. is my best friend. Thank you

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, SW
Room TW-A325
Washington, DC 20554

Received & Inspected
NOV 26 2012
FCC Mail Room

CG Docket Nos. 03-123 and 10-51

I am deaf. I use my videophone to communicate with my loved ones, my friends and co-workers. I like that I can call these people any time of day and use American Sign Language (ASL) to communicate. Without the quality VRS service I receive, I would not be able to communicate with these people.

I understand the FCC is considering changes to VRS. I do not agree with the FCC's proposals. They would change the way I communicate and I am afraid the quality of VRS would be bad.

My focus is on quality VRS! I do not want to use "off-the-shelf" products and software designed by hearing people. One of the aspects I like about my VRS equipment is that it gives me features that my hearing family and friends have. I like using technology that was created for deaf people.

I do not want the rate changes being considered by the FCC to go into effect and my ability to enjoy VRS as it now is to change. I'm worried that some VRS companies will go out of business or stop providing the good services I use every day. I don't want the quality of service to change and for deaf people to have to take a step backwards. It is critical that the VRS program continues to deliver deaf-oriented products and quality service. Please do not take that away from us!

Sincerely,

Name: JAMES J HOWARD
Title: JAMES J HOWARD
Address: 2428 E. Apache Blvd. #209, Tempe, AZ 85281
VP Number: (480) 646-3588

No. of Copies rec'd 0
List ABCDE

I believe the Deaf need VP because easy commit and understand in
own language. ~~Deaf people~~ Deaf people have a family and friends
in different states by using VP. The Deaf had trouble to
used TTY or TAD because they could not understand for see
picture.

James Howard

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, SW
Room TW-A325
Washington, DC 20554

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FCC Mail Room

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Please fulfill the promises of the ADA! I want functional equivalency. I want choices – in equipment, providers and quality. Please ensure that the VRS services I currently enjoy are maintained.

Sincerely, 

Name: STEPHEN VALENTINE

Title: MR.

Address: 373 N. APACHE DR. CHANDLER, AZ - 85224

VP Number: 623-208-7849

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List ABCDE

I had a heart problems - if it wasn't for VRS, I would not be writing this today. PLEASE leave them as we need them, just you need to monitor them closely but not shut them down.

Thank you for hearing me out and others too!

Thank-You.

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, SW
Room TW-A325
Washington, DC 20554

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Sincerely,

Name: *Jill Valentine*
Title: *Housewife*
Address: *373 N. Apache Dr, Chandler, AZ 85224*
VP Number: *623-208-7849*

↓↓↓

No. of Copies rec'd 0
List ASCDE

I need VP for emergency 911 + family plus drs appt.
Few times VP saves my life to contact my family + sons for
emergency.

My mother called VP quickly to let me know that my dad
was going to die so we zoomed to see him before died.

Also, dr office tend to call us more often on VP easily
than email or no texts (from drs).

Please concern to let us keep VRS running.

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, SW
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Washington, DC 20554

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Sincerely,

Name: *Mary D. Searle*
Title: *VRS Advocate*
Address: *4700 E. Main St. Apt #1178 Mesa, AZ 85205-7911*
VP Number: *339-349-2265*

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Sincerely,

Name: *Richard L. Searle*
Title: *VRS save*
Address: *4700 E. Main St. Suite #1178*
VP Number: *239-349-2265*

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Sincerely,

Name: *Viola Hildreth*
Title: *VRS. Svrce*
Address: *683 E. VolK Ln*
VP Number: *480-347-0705*

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Sincerely,

Name: Dorothy J. Carr

Title:

Address: 2550 S. Ellsworth Rd #11 Mesa, AZ 85209

VP Number: 480-347-9704

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Federal Communications Commission
Office of the Secretary
445 12th Street, SW
Room TW-A325
Washington, DC 20554

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Sincerely,

No. of Copies rec'd _____
Date / CODE _____

Name: Tammy Draper

Title:

Address: 25834 So. Cloverland Dr. Sun Lakes, AZ 85248

VP Number: 602-714-3248

~~(Signature)~~

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, SW
Room TW-A325
Washington, DC 20554

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FCC Mail Room

CG Docket Nos. 03-123 and 10-51

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Sincerely,

No. of Copies rec'd _____
List ABCDE _____

Name: James Butterfield

Title:

Address: 25834 So. Cloverland Dr. Sun Lakes, AZ 85048

VP Number: 602-633-7008

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, SW
Room TW-A325
Washington, DC 20554

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Sincerely,

Name: *Nancy Luitant*
Title: ~~VP~~
Address: *6105 E. Adobe Rd. Mesa, Az 85205*
VP Number: *480-347-0830*

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Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, SW
Room TW-A325
Washington, DC 20554

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Sincerely,

Samuel Garrison Good

Name: *Lemuel Garrison Good*

Title: *MR*

Address: *9065 Idaho Rd Lot 32 - Apache Junction, AZ 85119*

VP Number: *480-559-9127*

Electronic record
LC/AGCDE

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Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, SW
Room TW-A325
Washington, DC 20554

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Sincerely,

Name: Dale K. Johnson
Title: MR
Address: 706 E Des Moines St. Mesa, Ariz. 85205-
VP Number: 408-305-0291

11/20/12 1:03 PM rec'd 0
11/20/12 1:03 PM
11/20/12 1:03 PM

(over)

I really need VRS Very Bad
Please keep on for all poor people
in U.S.

also we need 911
Thanks

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
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John Eubank

Name:

John Eubank

Title:

#168

Address:

3700 S. Ironwood Dr., Apache Jct, Ariz. 85120

VP Number:

480 - 347 - 0513

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Federal Communications Commission
Office of the Secretary
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Sincerely,



Name: Ret Clark

Title:

Address: 2428 E. Apache BLVD #311 Tempe, Az, 85281

VP Number: 623-208-4380

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Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, SW
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FCC Mail Room

CG Docket Nos. 03-123 and 10-51

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Please fulfill the promises of the ADA! I want functional equivalency. I want choices – in equipment, providers and quality. Please ensure that the VRS services I currently enjoy are maintained.

Sincerely,

Name: *Edwin J. Ubowski Sr.*
Title: *Mr.*
Address: *3636 E. INVERNESS AVE*
VP Number:

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Office of the Secretary
445 12th Street, SW
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FCC Mail Room

CG Docket Nos. 03-123 and 10-51

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Sincerely,

Name: *Wallace D. Linkart*

Title:

Address: *6105 E. Adobe Rd Mesa, Az 85205*

VP Number:

480-347-0830

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FCC Mail Room

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Sincerely,

BERNARD F. MARKIE JR

Name:

Title:

Address:

VP Number:

4828 E. Hannibal Cir, Mesa, AZ 85205
480-347-0388

WHAT ABOUT 911 & MOTOR CALLS
PRESNIA/CALL-WE NEED - THANK YOU
FOR OUR DESERVED OUR NEED
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THANK YOU

Marlene H. Dortch, Secretary
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Sincerely,

Name: GARY L. HALTERMAN

Title: MR.

Address: 11956 E. MAPLETON ROAD

VP Number: 541-636-0126

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Sincerely,

Name: *Richard D. Chadwick*

Title: *MR.*

Address: *876 S. Lawther Dr. Apache Jet. ARIZ. 85120*

VP Number: *623-208-7642*

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UNASCODE

(OVER)

Please, stay - no change - Don't see any dead
more suffer.

Marlene H. Dortch, Secretary
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Room TW-A325
Washington, DC 20554

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GSA ACODE

Sincerely,

Name: Rodney Williams
Title: CNC SPECIALIST MACHINIST
Address: 10920 E. CABALLERO ST. MESA, AZ. 85207
VP Number: 480-347-9306

P.S.

~~HOW CAN I~~
~~SPEAK TO DIRECTOR OR DENTIST?~~

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, SW
Room TW-A325
Washington, DC 20554

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Sincerely,

Zagor KA L. Anderson

I am deaf. Please open VRSCA,
also what about 911 service.

Name: ~~Mr~~ Mrs. Zagor KA L. Anderson

Title:

Address: 2428 E. Apache Blvd #418 Tempe, Az. 85281

VP Number: 602-714-3235

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Sincerely,

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Name: Sally Chadwick

Title: Mrs.

Address: 876 S. Gaucher Dr., Apache Jct, AZ 85120.

VP Number:

623-208-7642

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, SW
Room TW-A325
Washington, DC 20554

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Sincerely,

Name: *Eugenio Dortch*

Title: *MR*

Address: *608 S. 93rd ST. MESA, AZ 85208*

VP Number: *(480) 347-9656*

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Sincerely,

Name: *Shene A. Hahn*
Title: *MRS*
Address: *6536 E Barstow St*
633
VP Number: *480-208-4016*

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*Videophone very important
for doctor, insurance and
business calls. Shene*

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, SW
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Washington, DC 20554

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Sincerely,

ERNIE HAHN
Name: ERNIE HAHN
Title: MR.
Address: 6536 E. ~~BARSTOW~~ BARSTOW ST., MESA, AZ, 85205
VP Number: (623) 208-4016

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(6082)

Video Relay Service is a huge blessing for us deaf people. Do not destroy that with half-brained ideas of "off-the-shelf" equipment. If I bought one at Walmart, do they have techs to help me hook it up... NO WAY, NO HOW! Those sales people don't know jack squat about relay equipment. You will be essentially destroying our only way of communication without any problems.

I understand the fiasco some VRS providers did by milking hours and FCC paying for it. That's a shame I have to admit BUT a large majority of deaf people didn't do it, why punish us for that? We are innocent! Don't hold that against us.

The VRS relay system is working real good for a large ~~percent~~ percent of the deaf population in U.S.A. --- why fix it if it ain't broken? ~~the~~ think twice before doing it... seriously!

Eric Hahn

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, SW
Room TW-A325
Washington, DC 20554

CG Docket Nos. 03-123 and 10-51

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Sincerely,

Randy J. Hale

Name: *Randy Hale*

Title: *Assistant Property Manager*

Address: *2422 E. Apache Blvd #404, Tempe, AZ 85281*

VP Number: *480-646-3654*

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(comment on back)

There are millions of deaf people that depends on Video phones and VRS providers. Hearing people have Freedom to choices of providers, services and equipments. Why can't we deaf people have a freedom of choice? This is the best technology we have today compared to years back how we suffer in communication. Important to make calls such as family members (hearing), doctors, friends and many more. TDD + TTY's have been a struggle for me especially those who have carpal tunnel syndrome or arthritis in hands. Signing ASL is easier + faster to communicate than typing. Please reconsider to keep this going for ~~our~~ our communication + we are proud of our language "ASL"!

Thank You.

Randy Hale

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, SW
Room TW-A325
Washington, DC 20554

CG Docket Nos. 03-123 and 10-51

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Sincerely,

Name: Anne J Eulank
Title: Mrs
Address: 3700 S. Ironwood dr #169
VP Number: 480-347-0513

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0001
✓

WHAT About 911 If its case of
Emerg- How Could we Call for
help this number one to worry
About.